

9 November 2020

ASX Market Announcements
Australian Securities Exchange
20 Bridge Street
Sydney NSW 2000

Tabcorp services largely restored

Tabcorp Holdings Limited (**Tabcorp**) provides an update on the major outage which impacted its TAB, Keno and Gaming Services operations and systems from around 11:30am AEDT on Saturday 7 November 2020.

Services have now largely been restored with an immediate focus on ensuring the systems return to optimal service levels in coming days.

Tabcorp has commenced a comprehensive and urgent review into this incident, which will be overseen by the Board.

Based on a preliminary assessment, a smoke and likely fire incident at a third-party managed data centre in Sydney resulted in extensive damage to Tabcorp's servers and associated infrastructure. This led to technical and systems outages, as well as the closure of TAB retail venues.

At this stage, there is no evidence of any potential cyber security issues or customer data breaches.

Lost wagering turnover over the weekend is estimated to have impacted Tabcorp EBITDA by less than \$10 million.

"The outage was unacceptable. Tabcorp remains deeply sorry for this and acknowledges the significant disruption caused to our customers, the racing industry and venue partners," said Tabcorp Managing Director and CEO, David Attenborough.

"Our teams and technology partners are continuing to deploy all available resources into restoring the full Tabcorp gambling entertainment experience for our customers and partners."

This announcement was authorised for release by the Chairman of Tabcorp, Paula Dwyer.

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